

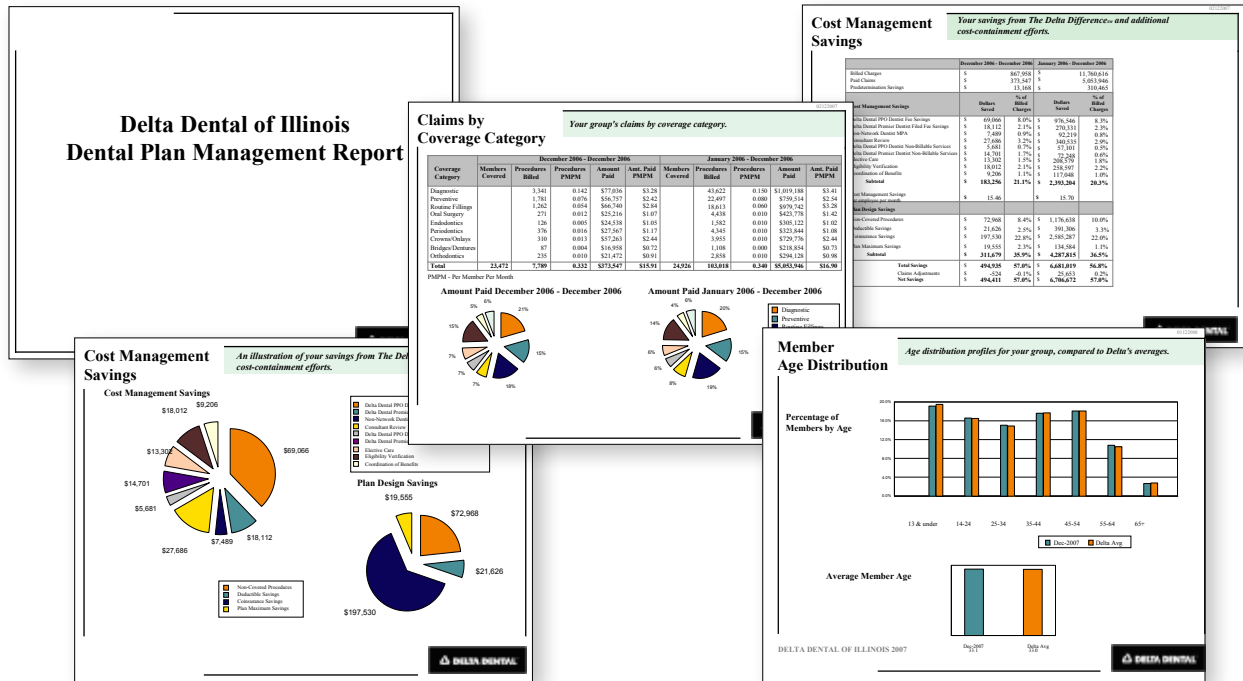
Management Reporting

Keeping clients informed.



Delta Dental of Illinois is a not-for-profit dental service corporation that administers and underwrites easy-to-use and cost-effective dental benefit plans for groups based in Illinois. As part of our commitment to helping groups control benefit costs and manage their benefits programs, we offer a superior package of fee-inclusive management reports.

These comprehensive management reports provide statistical detail of key activity, including claim payments, cost savings and network usage, along with graphic illustrations to help groups get a better picture of their benefits package.



Helping clients make informed decisions.

Each comprehensive report contains the information a group needs to understand how enrollees are utilizing their dental benefits, including:

- **Monthly Activity** – summary of claims and enrollment
- **Claims by Coverage Category** – breakdown of paid claims by dental category
- **Dentist Selection Patterns** – distribution of claim payments by dentist network status
- **Delta Dental PPOSM Usage and Savings** – quantifies savings achieved through the Delta Dental PPO network
- **Cost Management Savings** – summary of savings resulting from Delta Dental's cost management mechanisms
- **Claim Lag** – summary of claim payments by treatment date
- **Benefit Plan Comparisons** – comparison of a group's benefit design with Delta Dental of Illinois' book of business

- **Member Age Distribution** – comparison of a group's age distribution profiles with Delta Dental averages
- **Charges Billed by Age** – breakdown of billed charges by procedure category and age distribution
- **Subscriber Statistics** – demographic profile of a group
- **Dentist Payment Distribution** – review of the group's highest volume dentists and their network status

As dictated by the client's preference, reports are made available via hard copy or email on a monthly, quarterly, semi-annual or annual basis.

The vast majority of our clients find that our standard reports provide all the necessary information to effectively manage their dental programs. However, Delta Dental of Illinois can also provide group-specific ad hoc reports at no additional cost in most instances.