



BlueCross BlueShield of Illinois



## Take Charge of Your Health

Get information about the cost of procedures, find a doctor or request an ID card. You can do it all – simply and securely – on Blue Access for Members<sup>SM</sup> (BAM<sup>SM</sup>).

### With BAM, you can:

- Find in-network doctors and hospitals.
- View your digital member ID, or order new or replacement IDs.
- Review your benefits and dependent coverage.

Covered dependents age 18 and over can have their own BAM accounts.



Scan this QR code to visit [bcbsil.com](https://bcbsil.com).

### Let's get started

1. Go to [bcbsil.com](https://bcbsil.com).
2. Under Member Log in, use your member ID card to complete your registration.

# Navigation has never been easier

The screenshot shows a user interface for a health insurance member. At the top, there are navigation links: Español, Language Assistance, Messages, PPO, and My Account. Below these are seven numbered callouts (1-7) pointing to specific features: 1. DASHBOARD, 2. CLAIMS, 3. COVERAGE, 4. SPENDING, 5. FIND CARE, 6. WELLNESS, and 7. My Account. The main header area displays the user's name, 'Hello, Alexandria!', and buttons for 'Member ID card' and 'Contact us'. The dashboard is divided into three main sections: 'Recent Claims', 'Find Care', and 'Spending'. 'Recent Claims' lists three claims from August 24, 2021: 'Your Hospital' (Paid, \$0.00), 'Your Medical Treatment Center' (Processed, \$239.99), and 'Your Pharmacy' (Not Paid, \$10.00). 'Find Care' lists categories: Medical (Doctors and hospitals, nurseline, hearing aids), Pharmacies, Dental Care (Dentists of America), and Vision Care (Eyemed). 'Spending' shows progress bars for 'Deductible' (\$625.00 / \$1,000 limit, \$375.00 remaining) and 'Out-of-Pocket' (\$1,250.00 / \$5,000 limit, \$3,750.00 remaining).

- 1 Dashboard** – See your family's claims and health care spending at a glance, order an ID, navigate the site quickly and easily.
- 2 Claims** – View quick claims summaries or download your Explanation of Benefits (EOB).
- 3 Coverage** – See benefit highlights for your medical, dental and pharmacy plans.
- 4 Spending** – Keep track of your deductible and out-of-pocket expenses.
- 5 Find Care** – Find in-network doctors, hospitals and other health care providers quickly and easily.
- 6 Wellness** – Take control of your well-being with preventive care guidelines, information and health tips for managing health conditions and living a healthier life.
- 7 My Account** – Use this menu for everything else: View your health history, update your profile and preferences, sign up for electronic EOBs, find claim forms, manage privacy preferences and contact us.